

On Dec. 3/04 at 1:25pm this worker attempted to contact the PHN for Samantha Kematch, Mary Wu at phone number 940-2672. Worker left a voice message asking Mary to return the phone call today regarding her client, Samantha Kematch. Worker indicated that the Agency has some questions and things that we would like to discuss with respect to Samantha.

On Dec. 3/04 at 4:02pm this worker received a return phone call from the PHN for Samantha Kematch, Mary Wu at phone number 940-2672. Worker questioned Mary if she had been out to the family home to see Samantha and the baby yet, and if she has any concerns. Mary advised that she has been to see Samantha since her discharge from hospital. Mary questioned why worker was contacting public health, and asked if Samantha was aware that WCFS was contacting her for information. Worker advised Mary that the Agency has previously had extensive involvement with Samantha, and indicated that Samantha has four children - only two of which are in her care. Worker reported that the Agency has had some pretty serious concerns in the past, and is wondering if public health as any concerns at this time. Mary advised that she has been recently advised at training sessions that she is not to share information with WCFS due to PHIA. Worker advised Mary that the Agency has attempted to contact Samantha on two occasions now, and notes that if Samantha is to check her voice mail she will see that the Agency is trying to contact her. However worker advised Mary that the Child and Family Act supercedes PHIA, and indicated that any professional is obligated to contact WCFS to report risk to a child if there are concerns. Mary advised that she is aware of this, but has been advised at recent training not to discuss cases with WCFS. Mary indicated that WCFS does not share information with public health due to the confidentiality act. Worker indicated that all the Agency is asking at this time, is if Mary has been to the home and if she has any concerns. Mary advised that she would like to contact Samantha before answering this question, to advise her that WCFS is calling her asking for information. Worker again advised Mary that she is obligated to report any child protection concerns to the Agency, and therefore questioned Mary why she would not simply come out and say that she does not have any concerns if she is not willing to report a risk to the child. Mary indicated that she can not say at this time. Worker asked for the name of Mary's supervisor, so that future incidents such as this - that involve a lack of communication between Agencies, can be rectified at the managerial level. Mary indicated that her supervisor is Nettie Strople at phone number 940-2215. Worker provided Mary with the name of the CRU