

She also thought that if she closed it and there was another referral there would be a stronger case to work with her.

In Manitoba there is no clear guidelines on domestic violence in itself. Cases are not kept open or referred. Has to be some history or evidence of effect on children. Emotional would not probably be considered only physical evidence.

Worker appears that budget is a consideration. The whole devolution process is a consideration and in the last two years the agency is feeling it more.

Morale stress level could not be worse. Will they still have jobs after

Went over recording and the closing was approved by Carolyn Parsons.

Next interview: Barb Klos

Been in agency since 1981

No training given on Standards. Barb has the standard to protect children and to leave families intact where possible but does not necessarily follow to the provincial standards. No set supervision time, never had, attempts are made by supervisors but virtually impossible due to supervisors meetings. No just open door. Ongoing crisis of people not being replaced immediately. One team has been down couple of people for over a year.

Wants to see standards enforced and followed in all agencies in Manitoba. Sometimes can't get information from other agencies. 'Are we forgetting what our aim is?' If we do not attempt to do what we should be doing and we need more resources. By simply closing cases and not giving what children and families need we are hurting. If it is not high risk then cases can be closed. Conversely families who need to be open are sometimes closed...example when a family denies the referral issue and the case is then closed.

Intake sometimes hold onto cases that family services cannot receive and can only be moved when there is an opening. How many cases in turn is CRU holding on to because intake

Go over to the Wagner street address of Steven is the only thing she might do something different. Five day response was given but now they do not recommend time since they are too backlogged. This is a problem. Sometimes cases are sent over for opening at intake and are not proceeded with. This is also problematic.

File was received on North East on the 20th of January and worker went out the following day. Phoenix was there.