

Best practice to look at all the recording of past history. Sometimes he is able and sometimes not.

Shelley Wiebe

Worked at agency since 1999 doing family services for 3 years then CRU.

Training completed competency based.

Talked to Shelley use of Standards.

Presently 6-8 with turn around for 48 hours, she has them for up to a month. As we became government employees and Jirou they now respond to crisis but now file requests, histories, requests from other provinces, people writing in with custody and access....simply because they re the first contact. Because every body is backed up CRU ends up with them.. While family services tried to transfer to the Authorities everyone got backed up. As a result now CRU is 'muddied'. Historically CRU has been doing abuse cases for determining validity even though CRU feels that there is already enough information to warrant transfer to them. The issue is that abuse is tied up. Shelley gave, Johnny is beaten up by his parents and he has been beaten in the past.....CRU would still have to keep the case as in this case and do the initial work of interviewing the child. Another example where a child is alleging that she is being choked and still CRU ends up doing the initial work.

CRU stuggles now and in the future it will have to do abuse investigations and is understaffed. The two abuse intake units will become auxiliary workers to ongoing family service cases.

Shelley had file December 1, 2004 that day in CRU. Woman's hospital had no concerns and worker decided that in spite of that due to her troubled past history that it should be opened to CRU and then passed on to Intake. For reasons that she was not sure of, it was given back to CRU and to make contact with phn as follow up by Diva. Shelley had hoped that a full assessment on the family and all the people in it would be done at the intake level. The workers I never told why a case is returned.

Tfhe intake module is better now since you can access actual recording on the computer and it asks for specific information. Back then CFSIS was more general and not specific enough unless you could specifically identify the person you were looking for. Now if you put Wesley McKay in it would automatically ask for other information. If you did not know specific birthday then this would be difficult. January 1, 1950 is the one used when you do not know the actual meeting.

Shelly confirmed that she was unable to get information from PHN due to Fippa. Still some difficulty and Employment and Income Assistance will still not give out information if there is not a specific allegation and disclose information prior to getting the requested information. This in itself breaches confidentiality.

No one had identified specific concerns (other professionals) and therefore would not be accepted in intake.

What about public health records.

Richard Buchkowski,

Richard was concerned that there could have been abuse and that is why he recommended that it be passed on to Intake. However it was returned and due to the rotational system in place in CRU it was then given to Chris.

When Richard had it he did not even begin with an address. The name was also under Sinclair and so EIA did not have any file. He asked them to recheck after he had gone to the address and then their computer. He made two attempts the same day he got the case to go out and visit once he had determined it. He could not get into the building.

It was not passed on to abuse intake since there was no address and the name was wrong. The system has a six month ribbon and you cannot go back into the system. CFSIS desk.