

they were limited. They felt that they had to talk outside since she had company and they were trying to respect her confidentiality. Chris and Bill,

This would not have been normal supervisory sign off. The supervisor indicated that normally they would wanted children to be seen. The referral is not alleging the common law partner and even on the visit, There was no expectation on the unit by the supervisor's managers that in every case that a child be seen...no.

This was pre intake module, and just in terms of making the reporting more accessible to the supervisor. It makes information more accessible.

4 referrals per day per worker. Cannot necessarily resolve them and that assumes that you have a full complement which was not...sick leave, calling in sick, no replacement at that time. CrU did not have fill in. Other units did on occasion.

Bill was a seasoned worker and the supervisor would trust that judgment when he went out with a less experienced worker who did not do abuse.

There is an abuse program proposal for Joint investigation.

#### Chris in March of 2005

##### The abuse call

Call comes in March 5, 2005, after hours and the call is taken by an afterhours worker Jackie Davidson. Often after hours only dealt with immediate emergency's

They (CRU) try to ascertain if there was merit. Chris had been in the abuse unit in 2002 for seven months. He did have experience.

He definitely has been trained not to believe that this would warrant investigation by the abuse unit. More information would have to be required, also if just the word abuse was a criteria then the abuse unit, would be further swamped. If he had seen anything to raise his suspicions at the home, he would have been more intrusive. Even today cases are sent back "hey this isn't ours, if there is no confirmation of bruising. They are the ones that are supposed to confirm the abuse but if there is no confirmation at the beginning they do not want to receive them and it is left to CRU to make the decision.

Worker remembers the mother is acting in a shy manner and the message that she does not want her visitor to know it is CFS at the door. She stepped into the hall way after Chris identified himself. Chris thought that her answers to the concerns were good.