

In the intake re-opening in 2004 attempts were made to contact Stan and the licensed 'place of safety' 'child specific foster care' worker but they were unavailable. There was a backlog of approximately, 1400 licensing applications which had to be done in 3 months. The receiving agencies would not accept place of safety homes that were not formally completed.

During this time Samantha never had unsupervised visits and arrangements were set up in the office or in Kim and Rhon's home. She never pursued it. The worker was definite about this arrangement.

Tracy Forbes,

Sickness of at least 3 colleagues at the time Tracy had the intake file on Samantha. Apparently Standards are not a priority for workers since the reality is that they cannot necessarily meet them. In particular, high medium or low time frames are not met and workers use their own judgment. Standards do not take context into consideration. The assignment of risk and the information comes from CRU and often the right information cannot necessarily be obtained by phone.

'You don't feel that you can help people because you are running on a wheel and it feels like it is getting worse'.

Supervision is once a month and at that time (2004) there was no set time. Go through case lists and ask questions about case plans etc. Not clinical supervision since there is not the time. On intake it is more about planning to move the case on rather than developing relationships with clients. On intake it is easier to pop in and ask questions.

Ten year veteran, lots of turnover, experienced workers are more inclined to get loaded up. Negative reward system if you close off cases you get loaded up and then resentful.

If she had known the Wes' last name she would have contacted the police to get past history and done internal record check. Difficult to elicit information from Samantha, how far do you push. Worker did check past history on the file, We do not keep cases often where there is a troubled past, She has had the child since November
The Stephensons are not calling
No referral except the EIA worker to confirm she has the child and that it is o.k.
Had mother looked poorly but she was well nourished, if she looked like she was not taking care of herself, or the child looked poorly, she would have closed the case.
She was also with a partner who went out with her