## Manitoba SDM® Service Decision Matrix

| Entry Point: Through INTAKE  |   |  |  |  |
|--|---|--|--|--|
| Safety Decision  | Initial Probability of Future Harm<br>Level | Streaming Criteria   | Recommended Action   |  |
| Unsafe: Immediate harm or danger identified; Placement outside the home is the only protective intervention possible.  | All Probability Levels                      | None Applicable as children are in care due to protection concerns.  | Open for services under Part III of the Child and Family Services Act as a Protection case   |  |
| Conditionally Safe/Safe with a Plan:<br>Immediate harm or danger identified;<br>children only safe in the home with<br>conditions that caregivers must meet. | All Probability Levels                      | None Applicable as children are safe only with conditions or a safety plan.  | Open for services under Part III of the <i>Child and Family Services Act</i> as a Protection case  |  |
| Safe: No Immediate harm or danger identified. The family works with the Agency to address identified probability and needs.                                  | Very High / High                            | Exclusionary criteria apply  | Open for services under Part III of the Child and Family Services Act as a Protection case   |  |
|  |   | Family has refused FE service offer  | Open for services under Part III of the Child and Family Services Act as a Protection case   |  |
|  |   | No exclusionary criteria apply<br>Family is willing to engage<br>Professional judgement supports offer of FE Service | Open for services under Part III of the Child and Family Services Act as a Family Enhancement case   |  |
|  | Moderate                                    | Exclusionary criteria apply  | Open for services under Part III of the Child and Family Services Act as a Protection case   |  |
|  |   | No exclusionary criteria apply<br>Family refuses offer of FE services  | Professional judgement determines if case is closed or opened. If opened, open for services under Part III of the Child and Family Services Act as a Protection case |  |
|  |   | No exclusionary criteria apply<br>Family is willing to engage<br>Professional judgement supports offer of FE Service | Open for services under Part II or Part III of the Act as a Family Enhancement case, based on by professional judgement.   |  |
|  | Low   | No exclusionary criteria apply   | Refer to community resources and close at Intake.  |  |

## Manitoba SDM® Service Decision Matrix

| Entry Point TWO Through PROTECTION FAMILY SERVICE TRANSFER or RECLASSIFICATION  |  |  |   |  |
|---|--|--|---|--|
| Safety Status   | Probability Level at Reassessment  | Streaming Criteria   | Recommended Action  |  |
| For cases that were Unsafe and/or<br>Conditionally Safe and are now Safe<br>based on No Inmediate harm or danger<br>identified; AND the family has<br>complied with the conditions for over<br>90 days and demonstrated acts of<br>protection over time | Reduced from Very High to HIGH Reduced from High to MODERATE Remained at MODERATE  (Note: Reduction is only by way of reassessment on the PFH) | No Exclusionary Criteria apply; AND     Reassessment done at 90 days or more into Protection service; AND     Professional judgement supports offer of FE service; AND     Family is engaged with Agency | Reclassify as a Family Enhancement case under Part III of the Act.  (FE classification in effect date the FE Agreement is signed with the family) |  |
| Cases that were SAFE and assigned to Protection Track and remain SAFE: No Immediate harm or danger identified; the family works with the Agency to address identified probability and needs.  | Very high / high / moderate  | No exclusionary criteria apply; AND     Family willing to engage in FE services; AND     Professional judgement supports offer of FE services  | Reclassify under Part II or Part III of the Act as a Family Enhancement case, based on by professional judgement.                                 |  |

## Exclusionary Criteria\*

- 1. Sexual abuse of a child/children in the family and the perpetrator is likely to have access to the child/children.
- 2. There is an ongoing child protection investigation.
- 3. There is a serious non-accidental injury to a child.
- 4. A child in the family is in care.

\* If any of these conditions apply, FE services cannot be offered to the family.

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